

July 2023 sewage leak response plan: "What we are doing to prevent a recurrence" -

This shows the action points completed and in-progress as at August 19. This plan was published in a report to the Community on July 19, 2023.

"Immediately (today and in the next 2-3 days):"

- ~~Installing a sign at the emergency light location, informing any member of the public, and the staff of wharf restaurants, that if they see the light on, they must notify the Water & Sewer Operator immediately, on the phone number provided. A paper sign has already been placed as a temporary measure, and an aluminium sign has been ordered for installation as soon as it is printed. Such a sign was requested by our Operator to one of our past CAOs, and we are glad to be finally acting on this requirement.~~
- ~~A lock will be added to the lift station access hatch, so that it can only be opened by the certified operator or his staff. The lack of a lock is a potential explanation for why the bypass cap was missing.~~
- ~~Making changes in the local support for our water & sewer operator, including adequate training, to ensure more regular monitoring of any manual systems in the village, improved communication and faster response times.~~
- ~~This public report, so that all members of the community have the information they need to be able to be able to act, should they notice anything out of the ordinary.~~

"In the next few weeks, we will:"

- [In progress] Install a siren/alarm that activates whenever the warning light activates, to ensure that the operator is immediately aware of the problem so it can be addressed within hours, rather than days.**
- [In progress] Ensure that there is signage in all restaurant washrooms discouraging flushing of wipes.**
- ~~Get clear commitments to a delivery timeline from our engineering firm for finalizing the Wharf lift station Upgrade Project's approval package, tender package, and tender closing dates.~~
- ~~Replace the temporary bypass cap installed on Sunday morning with a more permanent cap.~~

"In the next few months:"

- [In progress] Staff will to draft and recommend to Council a new bylaw requiring restaurants to keep a record of their grease-trap cleanouts, and for this cleaning out to occur every 4 weeks during restaurant opening season, or when grease-traps are 25% full, whichever is more frequent.**
- [In progress] We will publish the tender for the Wharf lift station upgrade, so it is able to be completed by the end of the year.**